

## **Booking Conditions** *Runamuk Guest Ranch, LLC*

### **Your Contract**

Your contract will be with Runamuk Guest Ranch, LLC. These booking conditions form the sole contract between Runamuk Guest Ranch, LLC and the person signing the booking form the “Traveler” (who must be over the age of 18) and shall be deemed to sign this form on behalf of all persons named therein. The person signing the booking form (which incorporates these booking conditions) warrants that he/she and all such persons are fully aware of and accept these conditions. If clients book by telephone or fax they will be deemed to have read the booking conditions and signed the booking form.

### **Deposit payment**

No contract shall exist until Runamuk Guest Ranch, LLC has received a signed booking form together with the correct payment and has signified its acceptance. A deposit of 50% of the balance with a minimum of US \$ 300 per person is due at the time of booking and the balance due upon arrival along with Montana’s lodging tax of 7% or \$4.20 per person per night. If your vacation is arranged through a travel agent, Runamuk Guest Ranch, LLC will communicate with the agent who is deemed to be your agent once the confirmation invoice has been issued. All moneys paid to your travel agent are held by him as agent for you until the booking is accepted and the moneys paid over to us. An online or phone reservation is legally binding and once the deposit is processed, our cancellation policies will apply, even without a signed form from the traveler.

### **Payment of the balance**

The deposit will be treated as part payment of the total amount due. The balance is due upon arrival to Runamuk Guest Ranch, LLC. Should the balance not be paid in full, RGR LLC shall have the right to cancel the booking without further notice, and your deposit will be forfeited.

### **If you cancel your booking**

If you find it necessary to cancel your booking after it has been confirmed, you must advise Runamuk Guest Ranch. **Refund Policy:** A deposit of 50% is required at the time of reservation. The balance is due upon arrival at Runamuk Guest Ranch. Cancellation Policy: 90 days out \$100 fee retained per person. Within 90 days of booked visit, full deposit is retained. Your deposit can be applied toward a later date or will be forfeited and retained by Runamuk Guest Ranch, LLC. Our hospitality is extended to a limited number of definite bookings. Cancellations late in summer cannot be replaced.

### **Dealing with complaints fairly**

In the event that you have a complaint about any of the vacation arrangements, you must tell Jody Dahl in order that we are given the opportunity to rectify the matter during your vacation. Failure to complain at the time or to us in this manner will result in forfeiture of the customer’s ability to claim compensation as it will be extinguished or at least

reduced. In any event, any complaint about the trip must be made in writing to us not later than 28 days following the completion of the vacation.

### **Safety Precautions**

Although we do have riding helmets available, **we highly recommend that you bring your personal riding safety helmet.**

### **Insurance**

Riding horses and engaging in other adventure activities offered by Runamuk Guest Ranch, LLC is at all times a dangerous sport. Accidents can and do occur. Therefore, Runamuk Guest Ranch, LLC insists that you carry **your own health, accident and liability insurance or agree in writing to assume responsibility for any injuries.** Travel insurance is highly recommended for all clients and clients are responsible for arranging their own insurance. Clients are responsible for ensuring that they are in possession of travel insurance with protection for the full duration of the vacation in respect of medical expenses, injury, death, repatriation, as well as cancellation and curtailment. Clients making their arrangements must ensure that there are no exclusion clauses limiting protection for the type of activities included in their vacation. Clients should be certain that any travel insurance arrangements, made through any agency or individuals, are sufficient for their requirements and should arrange supplementary insurance if necessary.

### **Liability**

Runamuk Guest Ranch, LLC does not assume any responsibility for accidents whether caused by your fault, the horse, equipment, guide, or other persons on the trip. You ride and travel at your own risk. For activities you will receive a “waiver of liability form” at the time of your booking. Please be sure to read it carefully, sign it, and return it to Runamuk Guest Ranch no later than at the time of final payment. You may not start these rides or other trips unless this form has been signed and returned to us. Changes may not be made to the liability form unless you receive prior authorization from us in writing. Runamuk Guest Ranch, LLC assumes no responsibility for actions or omissions by carriers, organizers, hotels, etc. Runamuk Guest Ranch, LLC assumes no responsibility for actions or omissions by any contractor or other persons. The Traveler agrees that Runamuk Guest Ranch, LLC in any case shall not be liable or responsible for death, personal injury, loss or damage of any nature to the Traveler or any personal property or baggage of the Traveler, or for any cause that directly or indirectly relates to the ranch getaway, including transportation arrangements to and from the ranch and activities, for any reason or cause whatsoever.

### **Damage to Runamuk Property**

Any damage to Runamuk Guest Ranch, LLC property by Traveler(s) is at the full responsibility of the Traveler(s) **to pay in full for damage.**

### **Liability Release**

By making a reservation with Runamuk Guest Ranch, LLC, the Traveler agrees to all the

terms of RGR's "Booking Conditions and Itemization of Risks Waiver". The traveler agrees to **forward a signed copy of this release to Runamuk Guest Ranch before starting the trip.**

**Riding Ability**

Runamuk Guest Ranch has full authority to exclude a rider from the trip for inability to ride or behavior which endangers the other riders or horses and participating in any other activities offered through Runamuk Guest Ranch for inability to perform activities or behavior which endangers the other guests or participants. No refunds will be made under these circumstances.

**Montana Law Applies: 27-1-727:** An equine activity sponsor or an equine professional is not liable for an injury to or the death of a participant engaged in an equine activity resulting from risks inherent in equine activities.

**Runamuk Guest Ranch, LLC**

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